Camping Delta SA

Camping Rules



- 1. Rules and Guidelines The following provisions are intended to ensure order and safety on the premises of Camping Delta SA and must be complied with by all guests (tenants, users and visitors) on the campsite premises in their current version. Instructions from the management and security personnel must be followed.
- **2. Arrival / Departure** Upon arrival, our guests need to register at the reception, presenting an official ID, and to read through and sign the registration form. Camping plots: check-in from 1 p.m., check-out by 11 a.m. Caravan tenants: check-in from 4 p.m., check-out by 10 a.m. Arrivals and departures are not possible between 10 p.m. and 7 a.m.

The opening times of the reception vary according to season (see display cabinet at the reception). When the reception desk is closed, caravans, campers or tents can be temporarily parked on free spaces. The final allocation of a plot will be made after registration at the reception desk. Arrivals after 6 p.m. should be notified to us by phone as soon as possible.

- 3. Television The remote control and the SAT card for rental caravans are available at the reception for a deposit of CHF 100. Please keep the TV volume at a volume suitable for tents or caravans as not to disturb the neighbours.
- **4. Visitors** One-day visitors need to register at the reception and pay the daily fee of CHF 5. Visits are not permitted during night-time $(10:00 \, \text{p.m.} 7:00 \, \text{a.m.})$. Visitors' vehicles must be parked outside the camping area.
- 5. Pets No pets are permitted within the entire CAMPING DELTA SA area.
- 6. Security During high season, identification bracelets are given to each guest and must be worn throughout their stay. The employees of CAMPING DELTA SA are authorized to expel any person without a bracelet from the area of CAMPING DELTA SA.
- **7. Considerateness** We want no one to feel disturbed or harassed. Activities that cause excessive noise or other disruptive emissions (unpleasant smells, smoke, etc.) or create danger to persons, installations or other objects are not permitted.
- **8. Night-time rest** We request to keep the night rest between 10 p.m. and 7 a.m. Any activity that causes noise (such as listening to music, speaking loudly, driving a car) as well as staying in the area in front of the laundry room is prohibited during this time. The management (and the persons authorized by them such as the night guard) can expel people who disturb the peace and rest during this period from the campsite with immediate effect.
- **9. Music** Please only listen to music at a volume suitable for tents or caravans as not to disturb the neighbours.

- 10. Disturbances Alcohol abuse, disturbance, damage to property, bodily harm, vandalism, rioting etc. will not be tolerated, offenders will be sanctioned and prosecuted in each case.
- 11. Hygiene and tidiness We request that the entire campsite and the sanitary facilities are kept clean at all times. Waste of any kind needs to be disposed of at the designated waste collection points (rubbish bins and waste containers). Try and be environmental-friendly and recycle as much as possible. It is forbidden to deposit bulky waste on or outside the camping area. Please contact the reception in regards to bulky waste. Such waste must be disposed of separately and at the cost of the polluter.
- **12. Facilities** All facilities (including green areas, trees, shrubs, flower arrangements, toilet facilities, beach, children's playgrounds) must be used appropriately, kept clean and not be damaged.
- 13. Lounge The lounge, games and TV room is open from 9 a.m. to 10 p.m.
- 14. W-LAN Use of the W-LAN is free of charge.
- 15. Dishwashing The dishwashers and sinks are available from 8 a.m. to 10 p.m.
- **16. Sanitary facilities** A separate bathroom is available for disabled persons. The euro key can be obtained from the reception for a deposit of CHF 50. It is forbidden to wash laundry or dishes in these rooms.
- **17. Laundrette** For washing tenants' laundry, there is a laundrette with three washing machines and three tumble driers. Opening hours are from 7 a.m. to 10 p.m. In the main season, washing times must be reserved in the user list (max. 2 hours per day and quest)
- 18. Beach These camping rules and guidelines also apply to the beaches next to the CAMPING DELTA SA, even though they are public. Any use of the lake is at your own risk and responsibility. Playing football is not allowed on the beach.
- 19. Deck chairs / Kayaks / SUP Deck chairs, kayaks and stand up paddleboards (SUP) can be rented at the reception.
- **20. Fitness** The fitness room is available for free to all guests aged 18 and over. The key is available at the reception for a deposit of CHF 20. The opening hours are the same as the opening times of the reception desk
- **21. Playgrounds** The children's playgrounds are reserved to children up to 12 years of age.
- 22. Ball games Ball games (soccer, volleyball, badminton, ping-pong) are only allowed on the designated lawn.





- 23. Fishing Fishing is prohibited within the whole area of CAMPING DELTA SA.
- **24. Ducks** Spring time is breeding season for the ducks. There are duck nests at various locations within the campsite. The duck nests and eggs must not be touched. Please supervise children.
- 25. Harbour / Boats / Trailers We ask our guests to contact the reception for a mooring space in the harbour. All boats must display the port label which must be clearly visible. All boats parked without authorization will be towed away. All boats (except rowing boats / sailing boats up to 2.50 m in length, canoes and kayaks) must be registered with the campsite pursuant to police regulations. Smaller rubber dinghies without a motor, catamarans and other small watercraft are to be moored between the harbour and the «amphitheatre»; they must never be left on the stairs of the «amphitheatre». Boats or trailers may not be left on camping plot or parking lots. Trailers can be parked in the designated area for a fee (CHF 5 / day) and must be registered at reception immediately. Trailers that are parked outside of this area will be towed away at a charge.
- **26. Hot water** Hot water for washing dishes and showers is available and free of charge. Water is a precious commodity: Careful and conscious use of is a contribution to protecting the environment.
- **27. Fountains** The water in all fountains at CAMPING DELTA SA is drinkable. The fountains must always be kept clean nothing may be disposed within them (including food waste). The laundry room must be used for laundry, and the kitchen sinks for dishwashing.
- **28. Electricity** Each plot has an electrical connection with a Swiss plug (13 amps); Adapters for Euro or Schuko plugs can be borrowed from reception for a deposit of CHF 20. Each plot or caravan has a capacity of 2.2 kilowatts of electricity for the simultaneous use of various electrical devices. A list with details of the electricity requirements of electrical appliances can be obtained from reception.
- **29. Fires** Barbecuing is permitted using a suitable grill, provided that the surroundings are not exposed to smoke. The use of your own barbecue grills and fire places is permitted between 10 a.m. and 9 p.m. For safety reasons, fires must never be left unattended. Fires and embers must be completely extinguished by 10 p.m. Open fire is not permitted.
- **30. Vehicles / Cars** Within the CAMPING DELTA SA area. vehicles may only be used for arrival and departure and for excursions. The camping sticker must be attached to the vehicle in a clearly visible manner. The maximum speed within the whole area is $5\,\mathrm{km/h}$ (walking pace) and must be strictly observed. Guests returning after $10:00\,\mathrm{p.m.}$ must park their vehicle outside the campsite. During the night-time quiet period $(10:00\,\mathrm{p.m.}-7:00\,\mathrm{a.m.})$, the use of a car is not permitted anywhere within the camping area.

- 31. Car wash It is forbidden to wash vehicles anywhere within the camping site
- **32. Charging electric cars** For safety reasons, charging electric cars and other electric vehicles is prohibited throughout the Camping Delta area. Failure to comply with this rule will result in expulsion from our campsite. There are several charging stations available in the immediate vicinity of the campsite.
- **33. Waste water** Waste water may only be disposed of through the designated drain. For the disposal of portable toilets, please only use the specially equipped chemical toilet. It is forbidden to empty waste water onto the ground, into water drains or into fountains.
- **34. Bicycles** Adults can rent bicycles at the reception (also with child seats). Cyclists are asked to ride carefully, at walking pace and only on paved paths. Cycling without lights is prohibited at night or at dusk.
- **35.** Rollerblades and the like Users of rollerblades, skateboards, kickboards, scooters and similar means of wheeled transport are asked to move slowly and considerately, only on paved paths and as quietly as possible. In darkness, these forms of activity are not allowed within the entire CAMPING DELTA SA area.
- **36 Feedback** We are happy to receive any suggestions, recommendations, complaints and ideas. Please place them in the green mailbox at the reception.
- *37. Questionnaire* Our questionnaire serves to improve our services and thus contributes to the satisfaction of our guests' needs.
- **38. Scope of application** These camping rules and guidelines apply to all guests (tenants, co-users, visitors and all persons present at the campsite). CAMPING DELTA SA reserves the right to change or adapt these rules and guidelines at any time.

CAMPING DELTA SA Locarno, 1.3.2024



